



CARREY SIGN

USER MANUAL

CHENGDU WUJIANG CARREY SIGN CO., LTD.

PRODUCT GUARANTEE CERTIFICATES OF WUJIANG CARREY SIGN

WARRANTY ITEMS

Customers can have the gurantee services as follows,if the product malfunctions not caused by human factors.

- ≤7days** Within 7 days of receiving the product,customers can opt for unconditional lump sum of re-fund as per the invoice value or unpaid an new sign remade by us,if it has quality problems.
- ≤15days** Within 8-15 days of receiving the product,customers can require us to remake the sign free of charge,if it has quality problems.
- ≤2years** Within 24 months of receiving the product,customer can be provided with solutions by us,if it has quality problems.
- > 2years** After 24 months of receiving the product,customer can take life time after-sales service and technical supports by us.

WARRANTY EXEMPTIONS AND NOTES

Don't have Guarantees Certificates or the available invoice,your products being out of warranty time

- Products damages caused by force majeure factor such as any natural disaster.
- Products malfunctions caused by faulty-operation not based on the working instructions.
- Products malfunctions caused by wrong installation and wire connection.
- The type and code of product mentioned in warrant can not match with the actual products.
- The natural product degradation through wear and tear,along with breakage/damage during use.
- Prouducts malfunctions caused by customers wrongly-use.

CARREY SIGN PRODUCT COMPLETION TEST REPORT

Inspection item	Material inspection	Technology inspection	Quantity inspection	Normal use inspection	Package inspection
backboard	☐	☐	☐	☐	☐
front-panel	☐	☐	☐	☐	☐
shell	☐	☐	☐	☐	☐
light strip (Lamp bead)	☐	☐	☐	☐	☐
transformer	☐	☐	☐	☐	☐

☐ Indicates that the test is qualified ☒ Indicates that the inspection is unqualified

Supplementary instructions:

If the customer signed in, found that the object is not in conformity with the inspection,please contact us immediately by taking photos and taking evidence.We will provide you with a follow-up service,Please understand the inconvenience to you,We will give you the best service to solve your troubles.

Product code

Inspection number

INSPECTOR'S SIGNATURE:

EVERY SIGN IS A WORK OF ART

COMMON PROBLEM

If the product can't work properly, please refer to the following questions (or contact us).

If Shortage of the stroke when installation.

Please check the package is damaged or not, as this is to confirm whether missing is caused during the transportation.Please negotiate with the logistic company if the package is broken. Production of the missing parts will be arranged immediately once we understand the situation, and please do understand some additional fees will be born yourself.

Lighting can not work properly after installation

Please check whether the wires is connected in a correct way, to make sure there is no mishandling like short circuit, reversely connecting the wires. Please check whether the power supply (transformer) is working properly, and whether installing according to the instruction.

If the damage of the signs are caused due to installers' improper operation, additional fees will be charged from your side. But don't worry we will reproduce this damage goods and offer you a professional solution.

After the installation there have stains on the stroke

(please do not wipe with high concentration alcohol to avoid corrosion. Please wipe it with clean cloth).

CONSULTATION METHOD

- Hotline: +86-028-82789216
- Factory Add: No.38 Kejia Road Cross-Strait Technology Industry Development Park,Wenjiang District, ChengDu,Sichuan,China
- Company Web: <https://www.cdwjkr.com>
- TaoBao Web: <https://www.cdwjkr.taobao.com>
- Alibaba Web: <http://www.cdwjkr.en.alibaba.com>
- <http://www.carreysign.en.alibaba.com>

INSTALLATION DIAGRAM

The accessories are shown below:



Transformers



Adapters



Plug



Mounting paper



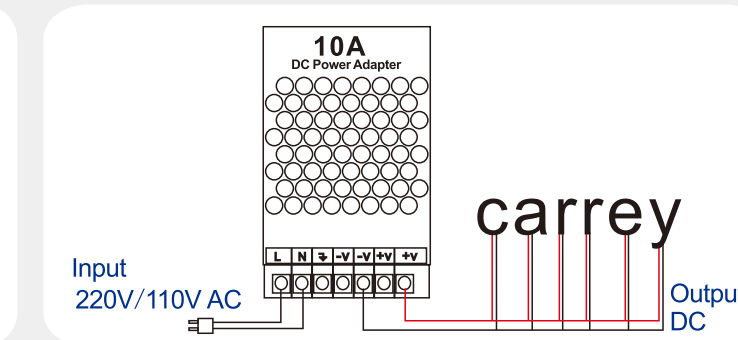
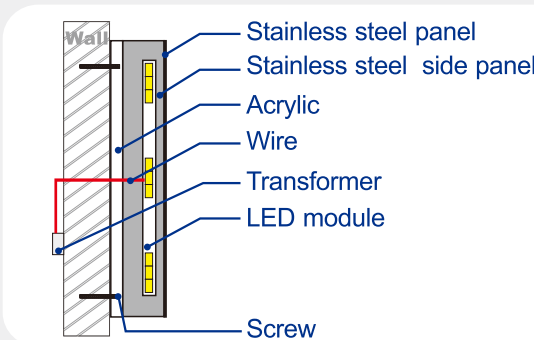
Screw



Nut

SCREW INSTALLATION

CONNECTION GUIDE:



Install the drawing on the wall, measure the position, and use an electric drill to punch holes at the hole position.



Product installation screw accessories.



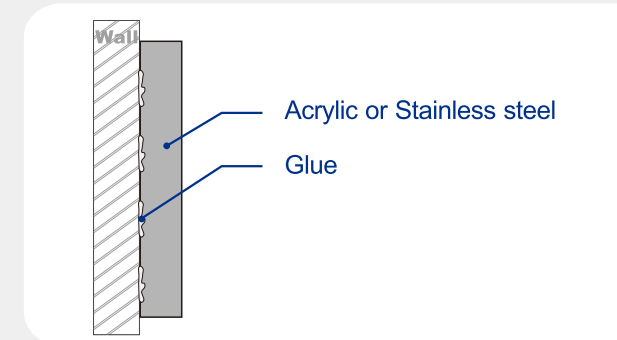
Fill the hole with silicone sealant glue, insert the screw of product into the hole and press it tightly.



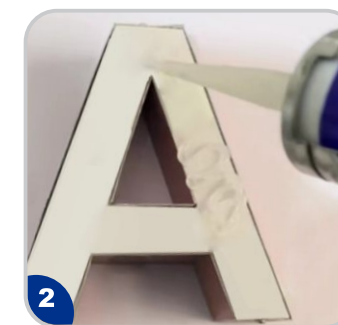
Connect the transformer to complete the operation.

GLUE INSTALLATION

CONNECTION GUIDE:



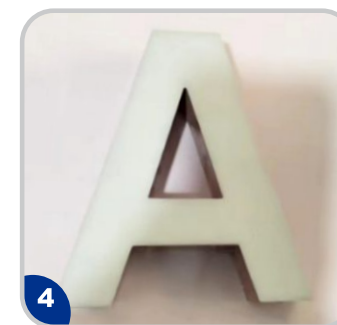
Paste the manuscript on the wall and determine the installation position.



Apply glue to the back of the product.



Paste on the wall and press.



Install the drawing on the wall.